Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/E-Delivery Form
Project Name/Number: IL-M40700/IL-M40700

### Filing at a Glance

Company: Horace Mann Life Insurance Company

Product Name: E-Sign/ E-Delivery Form SERFF Tr Num: HRCN-127163853 State: Arkansas

TOI: L08 Life - Other SERFF Status: Closed-Approved- State Tr Num: 48767

Closed

Sub-TOI: L08.000 Life - Other Co Tr Num: IL-M40700 State Status: Approved-Closed

Filing Type: Form Reviewer(s): Linda Bird

Author: Marcetia Neal Disposition Date: 05/17/2011

Date Submitted: 05/13/2011 Disposition Status: Approved-

Closed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

### **General Information**

Project Name: IL-M40700 Status of Filing in Domicile: Pending

Project Number: IL-M40700 Date Approved in Domicile:

Requested Filing Mode: Review & Approval Domicile Status Comments: Filed concurrently.

Explanation for Combination/Other:

Submission Type: New Submission

Market Type: Individual Market Type:

Overall Rate Impact: Filing Status Changed: 05/17/2011

State Status Changed: 05/17/2011

Deemer Date: Created By: Marcetia Neal

Submitted By: Marcetia Neal Corresponding Filing Tracking Number: IL-

M40700

Filing Description:

IL-M40700 - Electronic signature agreement / Electronic document delivery form

The above-referenced form is being submitted for your review and approval. This form is being filed in place of form IL-M40600 which was approved by your department 04/11/2011. After filing form IL-M40600, we realized it did not fully meet our electronic delivery objectives. Form IL-M40600 has not and will not be used in your state.

Please note: This form is being simultaneously submitted for review and approval under separate cover for our annuity business line.

SERFF Tracking Number: HRCN-127163853 State: Arkansas State Tracking Number: Horace Mann Life Insurance Company 48767 Filing Company:

Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/ E-Delivery Form IL-M40700/IL-M40700 Project Name/Number:

This form will be used during the electronic application process for annuity products and life products solicited in your state.

No part of this filing contains any unusual or controversial items from normal company or industry standards.

This form has two purposes.

First, this form will be used during the electronic application process to provide disclosure regarding the use of esignatures to the client. If the client agrees to the use of e-signatures to complete the application, we will capture the client's consent to the use of e-signatures on this form. An electronic signature will be attached to this form only if the client agrees to use e-signature.

Second, this form will be used during the application process to capture clients' e-delivery preferences.

This form will print as part of the contract package.

A Statement of Variability is provided to explain the variability of the bracketed sections on the form.

Sincerely,

Marcetia Neal Compliance Rep Horace Mann Life Insurance Company

# Company and Contact

#### **Filing Contact Information**

marcetia.neal@horacemann.com Marcetia Neal, Product Development and

**Compliance Coordinator** 

1 Horace Mann Plaza 217-788-5304 [Phone] Springfield, IL 62715-0001 217-535-7197 [FAX]

**Filing Company Information** 

Horace Mann Life Insurance Company CoCode: 64513 State of Domicile: Illinois 1 Horace Mann Plaza

Group Code: 300 Company Type: Life,

Accident/Health, Annuity, Credit

State ID Number: Springfield, IL 62715-0001 Group Name:

(217) 789-2500 ext. [Phone] FEIN Number: 37-0726637

-----

Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/E-Delivery Form
Project Name/Number: IL-M40700/IL-M40700

## **Filing Fees**

Fee Required? Yes
Fee Amount: \$50.00
Retaliatory? No

Fee Explanation: 1 form X \$50.00 = \$50.00

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Horace Mann Life Insurance Company \$50.00 05/13/2011 47556890

Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/E-Delivery Form
Project Name/Number: IL-M40700/IL-M40700

# **Correspondence Summary**

### **Dispositions**

| Status              | Created By | Created On | Date Submitted |
|---------------------|------------|------------|----------------|
| Approved-<br>Closed | Linda Bird | 05/17/2011 | 05/17/2011     |

Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/E-Delivery Form
Project Name/Number: IL-M40700/IL-M40700

### **Disposition**

Disposition Date: 05/17/2011

Implementation Date: Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/E-Delivery Form
Project Name/Number: IL-M40700/IL-M40700

Schedule Item Schedule Item Status Public Access

Supporting DocumentFlesch CertificationYesSupporting DocumentApplicationYesSupporting DocumentStatement of VariabilityYesFormElectronic SignatureYes

Agreement/Electronic Document Delivery

Form

Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/E-Delivery Form
Project Name/Number: IL-M40700/IL-M40700

### Form Schedule

Lead Form Number: IL-M40700

| Schedule | Form      | Form Type   | Form Name             | Action  | <b>Action Specific</b> | Readability | Attachment    |
|----------|-----------|-------------|-----------------------|---------|------------------------|-------------|---------------|
| Item     | Number    |             |                       |         | Data                   |             |               |
| Status   |           |             |                       |         |                        |             |               |
|          | IL-M40700 | Application | /Electronic Signature | Initial |                        | 50.300      | IL-M40700 E-  |
|          |           | Enrollment  | Agreement/Electronia  | С       |                        |             | sign and E-   |
|          |           | Form        | Document Delivery     |         |                        |             | delivery      |
|          |           |             | Form                  |         |                        |             | form_Final.pd |
|          |           |             |                       |         |                        |             | f             |



[0500000000]

### **Horace Mann Life Insurance Company**

1 Horace Mann Plaza Springfield, Illinois 62715-0001 800-999-1030

# Electronic signature agreement [/ Electronic document delivery] form

I understand that my application and all related documents required as part of the application process will be completed with an agent of Horace Mann Life Insurance Company by answering questions as they appear on the computer screen.

This information will be used to create the application which will be inserted into my policy. All electronic documents maintained by the Company are the sole original versions of the documents. The Company maintains physical, electronic and procedural safeguards to protect all nonpublic personal information from unauthorized use or improper access.

### Use of electronic signatures

I understand that I may sign the application and related forms using an electronic signature process. Signatures will be displayed on the computer screen in real time. If any information in the application is changed after the electronic signature is captured, the electronic signature will be erased and a new electronic signature will be required to complete the application. Electronic signatures are encrypted and cannot be used for any purpose other than the execution of the application and related documents.

| apı  | plication and related documents.  |
|------|---|
| l al | so understand that I am not required to use the electronic signature process.   |
|      | I agree to the use of electronic signatures which will constitute legally binding signatures.   |
| Ар   | plicant's signature   |
| [E   | lectronic Document Delivery Program   |
|      | I have previously enrolled in or would like to enroll in the Electronic Document Delivery Program.  |
|      | If you are currently enrolled, please confirm your electronic document delivery selections below.  If you are not currently enrolled, please make your electronic document delivery selections and provide your e-mail address below.   |
|      | [Electronic document delivery selection   |
|      | E-delivery Mail   |
|      | Prospectuses/Reports □ □ □ Statements/Notifications □ □ Contracts/Certificates □ □  |
|      | My e-mail address is]   |
|      | The document selections made above apply to all of your [life insurance/annuity] contracts.   |
|      | If you are not currently enrolled, you will be provided with and must accept the Terms and Conditions of the Electronic Document Delivery Program. After we have received your acceptance and the Company has confirmed your ability to receive electronic delivery of documents, you will begin to receive documents electronically. |
|      | Due to processing times, first time enrollees may initially receive paper documents.  |
|      | I do not want to enroll in or would like to cancel my current enrollment in the Electronic Document Delivery Program.   |

IL-M40700 Page 1 of 1

Company Tracking Number: IL-M40700

TOI: L08 Life - Other Sub-TOI: L08.000 Life - Other

Product Name: E-Sign/ E-Delivery Form
Project Name/Number: IL-M40700/IL-M40700

### **Supporting Document Schedules**

Item Status: Status

Date:

Satisfied - Item: Flesch Certification

Comments: See attached. Attachment:

Readability Certification\_Base.pdf

Item Status: Status

Date:

Satisfied - Item: Application

Comments:

The applications our form will be used with are:

IL-L231AR Approved 03/23/99

IL-L234AR Approved 03/23/99

IL-L238AR Approved 05/17/99

IL-L239AR Approved 05/17/99

IL-L24800 Approved 10/16/07

Item Status: Status

Date:

Satisfied - Item: Statement of Variability

Comments:
See attached.
Attachment:

IL-M40700 Statement of Variability.pdf

#### Date: 5/2/2011

#### A. Option Selected

| [X] | 1. | Application and its | related policy | forms are scored f | or the Flesch | reading ease test | as one unit and the |
|-----|----|---------------------|----------------|--------------------|---------------|-------------------|---------------------|
|     |    | combined score is   | 50.3           | <u>.</u>           |               |                   |                     |

[ ] 2. Policy and its related forms are scored separately for the Flesch reading ease test. Score for the policy and each form are indicated below.

Forms and Form Numbers to which Certification is Applicable:

| <u>Form</u>   | Form Number | Flesch Score |
|---|-------------|--------------|
| Whole Life Insurance to Age 120, Guaranteed Cost      | IC-151000   | See above    |
| •   |             |              |
| Electronic signature and electronic document delivery | IL-M40700   | See above    |
| agreement form  |             |              |

#### B. <u>Test option selected</u>

- [X] 1. Test was applied to entire policy form(s).
- [ ] 2. Test was applied on sample basis. Form(s) contain(s) more than 10,000 words. Copy of form(s) enclosed indicating word samples tested.

#### C. Standard for Certification

∕ðhn Leitermánn, ASA,

A checked block indicates the standard has been achieved.

- [X] 1. The policy text achieves a higher than the minimum score as required by state regulations on the Flesch reading ease test in accordance with the option chosen in Section A above.
- [X] 2. It is printed in not less than ten point type, one point leaded. (This does not apply to specification pages, schedules and tables.)
- [X] 3. The layout and spacing of the policy separate the paragraphs from each other and from the border of the paper.
- [X] 4. The section titles are captioned in bold face type or otherwise stand out significantly from the text.
- [X] 5. Unnecessarily long, complicated or obscure words, sentences, paragraphs or constructions are not used in the policy.
- [X] 6. The style, arrangement and overall appearance of the policy give no undue prominence to any portion of the policy or to any endorsements or riders.
- [X] 7. A table of contents or an index of the principal sections is included in the policy. (This applies only if the policy has more than 3,000 words or consists of more than 3 pages.)

This certification must be signed by an officer of the insurer.

Vice President
Officer's Title

# HORACE MANN LIFE INSURANCE COMPANY 1 HORACE MANN PLAZA **SPRINGFIELD, ILLINOIS 62715**

## Statement of Variability **Electronic Signature Agreement / Electronic document delivery form** Form IL-M40700

#### Section 1

[0500000000]

The client's contract number will print in the upper-right hand corner of the form directly below our Company logo. It has been bracketed to reflect that each client will have a unique contract number.

#### Section 2

### [/ Electronic document delivery]

Our annuity business line will have the ability to offer e-delivery prior to our life business line. Until our life business line has the capability to offer e-delivery, this section of bracketed text will only print for our annuity business line. Once the life business line has e-delivery capabilities, this section of bracketed text will print for both annuity and life business.

#### Section 3

| [E                                     | lectronic Documen  | t Delivery Pr    | ogram          |                    |                |       |               |
|--|--|------------------|----------------|--------------------|----------------|-------|---------------|
|  | ☐ I have previously enrolled in or would like to enroll in the Electronic Document Delivery Program. |                  |                |                    |                |       |               |
|  | If you are currently enrolled If you are not currently enrolled address below.                       | •                |                |                    | •              |       | e your e-mail |
| Electronic document delivery selection |  |                  |                |                    |                |       |               |
|  | Prospectuses/Reports Statements/Notifications Contracts/Certificates                                 | E-delivery       | Mail<br>□<br>□ |                    |                |       |               |
|  | My e-mail address is   | nade above apply |                | <br>life insurance | /annuity contr | acts. |               |
|  |  |                  |                |                    |                |       |               |

If you are not currently enrolled, you will be provided with and must accept the Terms and Conditions of the Electronic Document Delivery Program. After we have received your acceptance and the Company has confirmed your ability to receive electronic delivery of documents, you will begin to receive documents electronically.

Due to processing times, first time enrollees may initially receive paper documents.

I do not want to enroll in or would like to cancel my current enrollment in the Electronic Document Delivery Program.

Our annuity business line will have the ability to offer e-delivery prior to our life business line. Until our life business line has the capability to offer e-delivery, this section of bracketed text will only print for our annuity business line. Once the life business line has e-delivery capabilities, this section of bracketed text will print for both annuity and life business.

#### **Section 4**

| [Electronic document     | delivery select | tion |   |
|--------------------------|-----------------|------|---|
|                          | E-delivery      | Mail |   |
| Prospectuses/Reports     |                 |      |   |
| Statements/Notifications |                 |      |   |
| Contracts/Certificates   |                 |      |   |
| My e-mail address is     |                 |      | ] |

This section is variable so we can change, add or remove document types if/when necessary. Also, the document types listed for the life business line may vary from the document types listed for the annuity business line. We also want the flexibility to alter the headers and the e-mail address line should the need arise.

#### **Section 5**

[life insurance/annuity]

One of "life insurance" or "annuity" will print depending upon the line of business the form is being used with.

Horace Mann Life Insurance Company 1 Horace Mann Plaza Springfield, Illinois 62715-0001 800-999-1030



## Electronic signature agreement [/ Electronic document delivery] form

I understand that my application and all related documents required as part of the application process will be completed with an agent of Horace Mann Life Insurance Company by answering questions as they appear on the computer screen.

This information will be used to create the application which will be inserted into my policy. All electronic documents maintained by the Company are the sole original versions of the documents. The Company maintains physical, electronic and procedural safeguards to protect all nonpublic personal information from unauthorized use or improper access.

### Use of electronic signatures

I understand that I may sign the application and related forms using an electronic signature process. Signatures will be displayed on the computer screen in real time. If any information in the application is changed after the electronic signature is captured, the electronic signature will be erased and a new electronic signature will be required to complete the application. Electronic signatures are encrypted and cannot be used for any purpose other than the execution of the application and related documents.

I also understand that I am not required to use the electronic signature process.

□ I agree to the use of electronic signatures which will constitute legally binding signatures.

|        | Apı  | olicant's signature  |                      |                |   |  |  |  |  |
|--------|------|--|----------------------|----------------|---|--|--|--|--|
|        | [E   | /<br>[Electronic Document Delivery Program   |                      |                |   |  |  |  |  |
|        |      | ☐ I have previously enrolled in or would like to enroll in the Electronic Document Delivery Program. |                      |                |   |  |  |  |  |
|        |      | •  |                      |                | c document delivery selections below.  nic document delivery selections and provide your e-mail |  |  |  |  |
|        |      | [Electronic document   | delivery select      | tion           |   |  |  |  |  |
| S¢     | ctio | n 3  | E-delivery           | Mail           |   |  |  |  |  |
| $\int$ |      | Prospectuses/Reports Statements/Notifications  |                      |                | > Section 4   |  |  |  |  |
| )      |      | Contracts/Certificates   |                      |                | Section 5   |  |  |  |  |
|        |      | My e-mail address is   |                      |                | :」  |  |  |  |  |
|        |      | The document selections n  | nade above apply     | to all of your | [life insurance/annuity] contracts.   |  |  |  |  |
|        |      | If you are not currently enro  | olled, you will be p | rovided with a | and must accept the Terms and Conditions of the Electronic                                      |  |  |  |  |

☐ I do not want to enroll in or would like to cancel my current enrollment in the Electronic Document Delivery Program.

Document Delivery Program. After we have received your acceptance and the Company has confirmed your ability to

IL-M40700 Page 1 of 1

receive electronic delivery of documents, you will begin to receive documents electronically.

Due to processing times, first time enrollees may initially receive paper documents.